NOT PROTECTIVELY MARKED

Your Ref: N/A

Our Ref: 2015BSU0721

Mr Saeed Ahmed





Sir Stephen House QPM Chief Constable

Fife Divisional Headquarters Detroit Road Glenrothes KY6 2RJ

Tel: 101

Dear Mr Ahmed

Complaint About Police

Thank you for attending at Levenmouth Police Station on Tuesday 26th May 2015 in order to discuss issues which occurred at **Example 1** on 3rd May 2015.

On 3rd May 2015 officers from P Division Fife attended at **Example** in connection with an incident which had occurred earlier at Kirkcaldy.

At that time the officers were instructed to secure the premises as there was potential forensic evidence within which required to be secured.

On arrival the premises were occupied by your wife, son and daughter. The police subsequently secured the premises and requested that the occupants found alternative accommodation until the forensic examination was complete.

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You have raised concerns that the police officers failed to communicate the purpose of their attendance fully to you which resulted in confusion.

Having discussed the matters with you in detail it is clear that there have been shortcomings with regard to the standard of communication between the police and members of your family.

It would appear that the requirement to secure potential forensic evidence has superseded quality of service. This should not have been case.

Whilst there is a balance to be struck with regard to what information is shared between the police and members of the public with regard to confidentiality, this should have been managed in a fashion so that you understood why you were being asked to vacate the premises.

You have instructed that you do not wish to make an official complaint and wish the matter to be addressed locally.

I consider the point you have raised to be upheld and your perceptions have been brought to the attention of the officers in attendance.

May I take this opportunity to thank you for attending and bringing this matter to my attention.

On behalf of P Division Fife please accept my apologies with regard to any unnecessary inconvenience that was caused.

Yours sincerely

Tom Brown Inspector Levenmouth